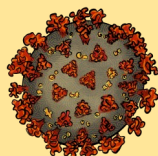




## Slowing the Spread of COVID-19

By Safety Officer Greg Schaefer  
and Health & Wellness Specialist Kristen Biedermann



The City of Fayetteville Government has taken steps to protect employees and citizens from the Coronavirus. You may notice stickers on the floors, encouraging everyone to maintain 6 feet of distance. We also put partitions on many customer counters. This will allow people to hold conversations with a barrier that could prevent exposure. In conjunction with the Governor's Executive Order, everyone who enters a City building or vehicle must wear a mask. When everyone wears a mask, the possibility of transmission can be low.

So, what happens if you are exposed or become ill? As soon as it is determined that you could have contracted COVID-19, you should:

**Quarantine/ Isolate:** Separate yourself from others. This will prevent the spread.

**Report:** The employee should report the exposure or symptoms to the Human Resource Development Department. We can assist in determining next steps, as well as guidance on when to return to work.

**Test:** The only way to confirm a positive case is through testing. Many insurance companies are covering COVID-19 testing 100%, including the City's insurance provider, United Healthcare. Tests are available at many clinics and urgent cares. Anyone who gets a test should notify Human Resource Development even if you "just wanted to know" but had no known exposure to COVID-19.

For questions, contact Kristen Biedermann by phone at (910)433-1645 or by email at [KBiedermann@ci.fay.nc.us](mailto:KBiedermann@ci.fay.nc.us).

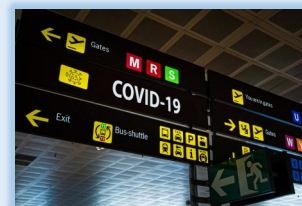
Chance of Transmission	Person with COVID-19	Uninfected Person
HIGHEST		
HIGH		
MEDIUM		
LOW		
LOWEST		

Courtesy: NCDHHS

## Reporting Travel Plans

*What you should know before your fall or holiday season trip.*

Effective June 15, 2020, the only employees required to report personal travel are those who are traveling via airplane and/or out of the United States. These travel plans should continue to be reported to Employee Relations Consultant Mark McLemore in Human Resource Development (HRD) at 433-1631.



## New Fire Trucks

The Fayetteville Fire Department is dispatching two new fire trucks to emergencies. The trucks came from Appleton, Wisconsin and went into service in August. The trucks have "clean cabs" designed to lower the risk of exposure to occupational cancer causing agents. The special features include vinyl seat covers, solid floor surfaces and High-Efficiency Particulate Air (HEPA) filters. Firefighters expect the new engines to last for 20 years. The new trucks are located at Station #12 on Hope Mills Road and Station #14 on Langdon Street. WRAL-TV and CBS 17 featured the trucks on their newscasts.



## New FASTTRAC! Minivans in Service

The Fayetteville Area System of Transit is operating three new minivans to better serve

customers eligible for Paratransit service. These are additions to the current fleet. The new minivans are equipped with wheelchair ramps, two-way radios and mobile tablets with GPS. The new FASTTRAC! minivans go where bigger vans cannot, and improve access for customers going to medical facilities, through parking lots with limited spacing, and apartment neighborhoods.





## City COVID-19 Relief Food Drive



City staff joined Council Members to host the City of Fayetteville's COVID-19 Relief Food Drive on July 11. The event took place in the Manna Church parking lot on Cliffdale Road. Community donors filled two vans with food. Donations were taken to a local food bank. Staff members helped with set up, execution, and even broadcasted updates live on Facebook. City employees **Albert Baker**, **Bianca Davis**, **Andrea Tebbe**, **Jackie Bell**, **Chris Cauley** and **Brook Redding** were among those on site to help.



## Preparedness Team Tracking Isaias

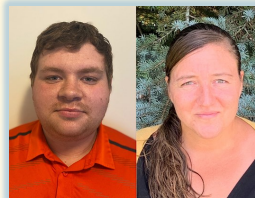


*Asst. Fire Chief Kevin Morgan, Deputy Fire Chief Hieu Sifford, Asst. Fire Chief Kevin Dove, Deputy Fire Chief Moisicell Alvarez, Emergency Management Coordinator Scott Bullard, Asst. Fire Chief Ronnie Willet*

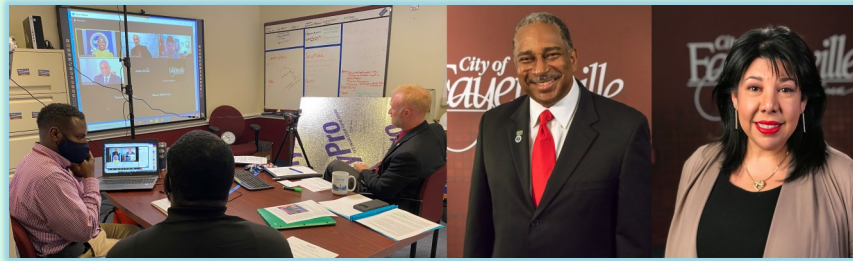
Members of the Fayetteville Fire Department Emergency Preparedness team worked around the clock to track Isaias. The storm made landfall as a Category 1 Hurricane near Ocean Isle, North Carolina around 11:10 p.m. on Monday August 3.

## Flood Zone Map Creators Prepare

We are in the midst of hurricane season and the City's Flood Zone Map can help you prepare for a storm. Members of the Information Technology Department, **Jessica VanHoozer** and **Corey Bissen**, are the map creators. The map is online and it's color-coded. Type in a Fayetteville or Cumberland County address, then the map will tell you if the location is in a FEMA determined flood zone. The flood hazard map is public, so please share. View the map here: <https://faync.maps.arcgis.com/apps/View/index.html?appid=5e60e05ea1094a54bcf47f2b0463afe5>



## "Race In America" Virtual Town Hall



*Panelists & City staff preparing for the virtual town hall; Dr. Anthony Wade; Yamile Nazar*

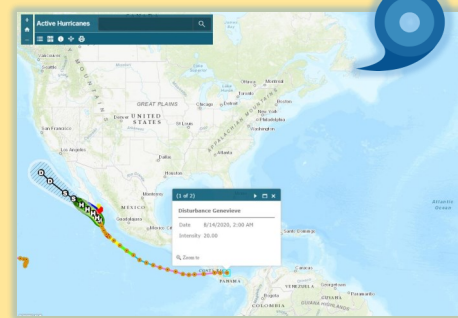
The Fayetteville-Cumberland Human Relations Commission hosted a Virtual Town Hall on Tuesday, August 18. "Race in America" was designed to cover a range of topics including current events, racial tensions, government policy questions, human relations efforts, and civil rights. The panel included local, national and international subject matter experts in the field of race relations. Residents were encouraged to submit questions both before and during the event. The Town Hall was broadcast live on Zoom and Facebook. The Corporate Communications Department assisted with production. Human Relations Department Director **Dr. Anthony Wade** and Department Manager **Yamile Nazar** serve as liaisons to the Commission. Both helped facilitate the program plan, conversation and promotion.

## City's Active Hurricane Map Live Streams Info

The IT Department manages the City's Active Hurricane Map. It is a live stream of potential hurricanes tracks, wind direction and speed. You can also check stream and river levels. This is a public one-stop shop for accurate information.

Type your address in the search box to read about potential risks.

View the map here: <http://faync.maps.arcgis.com/apps/View/index.html?appid=3a2027088549478eab7f0597e3254b07>



## Cross Creek Rises Due to Isaias

Cross Creek at Ray Avenue the morning after Isaias made landfall in North Carolina.

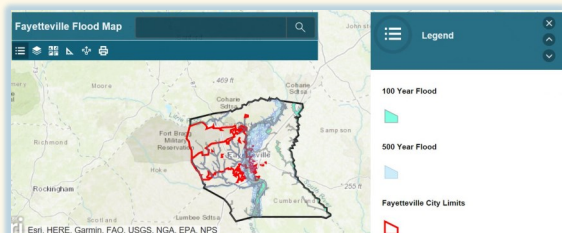


# 2020 CENSUS

Do Your Part. Be Counted.

**my2020census.gov**

FayettevilleNC.gov



# fayTV

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STREAMING  
ON YOUR  
SMART TV!



## Rowan Skate Park Opens

Fayetteville  Cumberland  
PARKS & RECREATION

The Rowan Street Skate Park is now open to the public. The opening ceremony was held on Monday, August 24. Beginner and advanced skaters can use the park. It has an in-ground design, ledges, bowls and two graffiti walls for community art. Thanks to the Parks and Recreation team for managing this project.



## Q & A with FPD Detective Brigitte Kelley

Detective **Brigitte Kelley** is the most senior member of the Police Department. She was hired on May 7, 1992. Det. Kelley reflected on her career with the Department, as she gets closer to accomplishing 30 years of service.

**Q. Det. Kelley, what positions have you worked while at the Police Department?**

A. "Patrol, The Neighborhood Improvement Team, School Resource Officer, Youth Services, Pawn Shop Detective, Training Officer at the Training Center, Background Investigator"



Det. Brigitte Kelley

**Q. What motivates you to keep serving in the law enforcement industry?**

A. "Each position has motivated me to continue to serve. At one time, it was taking care of the children in our community. While at the Training Center, I was involved in the training of new Police Officers. Looking at officers who came through and to see how successful they have become, has been very rewarding. I ran a cross fit program that helped officers become stronger physically. My current job is Background Investigator for new Police Officers. I want the best officers for our community."

**Q. Describe what you enjoy about working at the Fayetteville Police Department.**

A. "I enjoy working with the people that I consider family. I have been very fortunate to have worked in units that were very cohesive and I truly enjoyed being with them on a daily basis."

**Q. Explain some ways you deal with job stress.**

A. Definitely, it has been working out. It has been something I have done all my life and, at times, it seems like the one thing I can control.

**Q. Please share the best advice you have heard about life.**

A. "There are no mistakes, only life lessons."

**Q. What would you like people to know about the Fayetteville Police Department?**

A. "That we are made up of great people. You cannot pigeon hole us because we wear a uniform. We are made up of moms, dads, coaches, brothers, sisters and friends. Each person has their own story and they are beloved members of their own personal communities. I work with people who love their job and their goal every day is to help somebody. We can't always control the outcome but we know why we are there."



Detective Kelley pictured with other Police Department staff members about 15 years ago

## Congrats to Recent BLET Graduates!

Congratulations to the recent Basic Law Enforcement Training graduates. This photo is from the July 24 ceremony. The recruits began law enforcement training in January and completed 20 weeks of training and a state exam. The now newly appointed Police Officers are field training. They'll have to pass an evaluation board before going on solo-patrol.

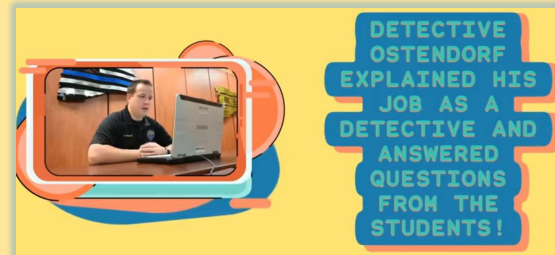


## Back to School

The new school year is in progress. Some students are attending classes on campus, some are enrolled in virtual options. Jacie Campbell (right), daughter of Airport Staff member **Trish Campbell** began her first year at the University of North Carolina at Pembroke. This is a photo from Campbell's first day.



Fayetteville Police are engaging students in different ways. **Detective Ostendorf** (below) spoke to Rockfish Elementary second graders via Zoom. This is just one way the Police Department is building community relationships during the pandemic.



## Corporate Communications Staff Receives NC3C Awards

The City of Fayetteville, NC and Cumberland County were among 22 North Carolina governments to earn recognition in the North Carolina City & County Communicators' (NC3C) Excellence in Communications Awards. The City of Fayetteville and Cumberland County won a First Place award for Crisis Communication. The City of Fayetteville also won two Second Place awards for Multi-Platform Campaign and for Digital Technology: Digital External Newsletter/Blog.



The awards were announced in a virtual ceremony on June 26, 2020 due to the cancellation of this year's NC3C Spring Conference. Professional communications peers from the Minnesota Association of Government Communicators served as judges.

## Biedermann Certified

Congrats to Health & Wellness Specialist **Kristen Biedermann** for completing her Nutrition Consultant certification. Kristen organizes exercise classes for City employees, writes health newsletters, and hosts sessions on healthy diets, lifestyles, and disease management.





## FY 2021 Budget Adopted



Kelly Olivera, Tracey Broyles, Birgit Sexton, Chris Wilkerson, Gail Suttles-Battle

Members of the Budget and Evaluation team can celebrate their hard work on the balanced and approved FY2021 Budget. Major goals were: to offset expected losses due to the Coronavirus pandemic and address market-based pay gaps for Public Safety workers. You can visit [fayettevilleenc.gov/budgetchronicles](http://fayettevilleenc.gov/budgetchronicles) to learn how the City generates money and how that money is used.

## Airport Director Dr. Toney Coleman

After a nationwide search, City Manager Douglas J. Hewett selected **Dr. Toney Coleman** as the new Airport Director. Previously, Coleman served as the Airport Deputy Director. Then, Coleman served as Interim Airport Director after Bradley Whited retired from the Director position in April. Coleman's career with the City began in 1993. August 3 was his first day as Director.



## City's Safety Committee

Please congratulate the City's new Safety Committee leaders: **Anne Laurie** (Chair) and **Karen Estep** (Co-Chair). The vote was held during the Committee's August 13 meeting.



Laurie is a Senior Administrative Assistant for the Corporate Communications Department. She's been with the City for 5 1/2 years and served as a Safety Committee member throughout most of that time.

Estep is a Risk Coordinator in the Finance Department and she previously worked for Development Services. Estep has worked for the City for a total of 5 years.

### Know your Safety Committee Representative

Contact this person when you have safety-related questions. Representative names and departments are listed below.

**Safety Committee members:** Chair Anne Laurie-Corporate Communications, Co-Chair Karen Estep-Finance, Samantha McGill-HRD-Safety, Jessie DeVane-Police, Jesse Oxendine-Public Services, Catina Evans-Development Services, Jacquelyn Bell-Economic and Community Development, Michele Lindo-Development Services Code Enforcement, Joseph Johnson-Construction Management, Tommy Stewart-Parks & Recreation, Sha'neka Murphy-Information Technology, Kristen Biedermann-HRD Wellness, Wallace Vincent-Public Services/Streets Maintenance, Jeremy Smith-Permitting & Inspections, Greg Schaefer-Safety Coordinator, Lee Zeigler-Airport, Andrea Tebbe-City Manager's Office, Dawn Dula-Transit and Dylan Caine-Public Services/Traffic Services

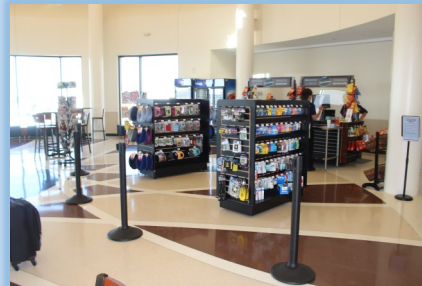
## Police Chief Hawkins Receives SONC Award

A new accomplishment for **Police Chief Gina V. Hawkins**. The Special Olympics North Carolina presented the 2019 Chief of the Year award to Hawkins on July 16. Watch Chief Hawkins' very touching and heartfelt acceptance speech on the Police Department's Facebook page.



## Airport Renovation Update

Fall 2021 is the expected completion date for Phase 2 of terminal renovations at the Fayetteville Regional Airport. These photos show progress made this summer.



## Airport Employee of the Quarter

Airport Custodial Manager **Brenda Baldwin** is the Airport Employee of the Quarter. She's pictured here with Airport Director Dr. Toney Coleman.



## McDonald Elected to NCAMA

Longtime City Attorney **Karen McDonald** is now the First Vice President of the North Carolina Association of Municipal Attorneys. She is slated to lead the organization as its President in 2021-2022.

Members of the NCAMA elected McDonald during its summer conference. McDonald has served as City Attorney in Fayetteville since 2002.

She joined the City in 1995 as the City's first Assistant City Attorney.



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## City Staff and Leaders Participate in Media Training

Members of the Corporate Communications team & City leaders participated in an all-day Media workshop on July 16. Crisis Communications Expert Mark Weaver shared best practices for crisis responses, speaking to journalists, decision-making and publicizing consistent messages. The group met inside the Council Chamber.



Assistant City Manager Angel Wright-Lanier, Fire Chief Mike Hill & Assistant City Manager Dr. Telly Whitfield listen to Mark Weaver.



Public Information Specialist Maine Johnson manages City social media accounts. Johnson is pictured here at the beginning of the training session.

## Solid Waste Crews in the Summer

Thank you to crews in the Solid Waste Division! They are working through the pandemic and outside in the summer heat. We appreciate the services you provide.



Terrell Baggett



Terry Stone



Chris Phillips & Robert Hogan



Victor Cockrell & Michael Hogan



Joseph Wall



Bobby Wise Jr.



Produced by the City of Fayetteville  
Corporate Communications Department

Kevin Arata, Corporate Communications Director  
Kenneth Mayner, Chief Branding Officer  
Nacarla Webb, Public Information Specialist

The Fayetteville Frontline employee newsletter is produced quarterly.

If you would like to contribute to the newsletter in the future, please email at [nwebb@ci.fay.nc.us](mailto:nwebb@ci.fay.nc.us).

## The Fayetteville 411 Podcast

Available now on iOS  
and Android devices!



The City of Fayetteville now hosts a podcast channel called Radio Fayetteville as well as a new podcast show, The Fayetteville 411. Radio Fayetteville is available on Apple iTunes, the iTunes podcast app as well as the Google Play Music Podcast Portal. Podcasts allow for residents to listen to a show from a computer, their phones, their car or even the FayTV streaming app on a smart TV.

The FayTV streaming app is available now on Roku, Apple TV, Android TV, and Amazon Fire TV.

“The Fayetteville 411” was created specifically for Radio Fayetteville to provide timely information in a radio talk show format. The Fayetteville 411 is a 15-minute show with a new episode released every Wednesday. The show focuses on various topics of interest as well as the various departments that help keep our city moving.

Some of the other shows available on Radio Fayetteville include MP3 versions of City Update, Fayetteville in 5, and other radio-friendly content produced by FayTV, the City of Fayetteville’s Government Access Channel.

City Update is a weekly show that highlights topics relevant to city residents. Fayetteville in 5 is a 5 minute news roundup and provides updates on City Departments and city related events.

Both City Update and Fayetteville in 5 are shown on FayTV and on the City’s Social Media platforms.

Join the FayFit  
Facebook Group!



Find fitness advice and friends on the [FayFit Facebook](https://www.facebook.com/groups/fayfit) page. You’ll see workouts, event notifications and more. Visit [facebook.com/groups/fayfit](https://www.facebook.com/groups/fayfit) and a request to join the group.

